Filtration

DISTRIBUTOR
Product Incident Report

PI Ref.

IN CASE OF ANY PRODUCT INCIDENT, PLEASE TAKE THE FOLLOWING ACTIONS:

1. *Inform your SE representative who will issue a RMA (Return Material Authorisation) and a PI Reference.*
2. *Complete this PI Report and return product(s) in question together with any oil/fluid sample via the RMA.*
3. *End User can commence repairs but must retain all damaged/replaced parts for inspection.*

CUMMINS FILTRATION DISTRIBUTOR:..... CONTACT PERSON (Tel No.):.....

END USER NAME AND ADDRESS:.....

CONTACT PERSON:..... TEL/FAX No.:.....

INCIDENT DETAILS

PRODUCT PART No. : **DATE CODE:**

APPLICATION MAKE AND MODEL:..... CHASSIS/REG. No.:.....

TYPE OF APPLICATION:.....

ENGINE MAKE AND MODEL:..... S/NR:.....

TRANSMISSION/HYDRAULICS MAKE AND MODEL:..... S/NR:.....

DATE FIRST IN SERVICE:..... TOTAL KM'S/HOURS:..... KM/HOURS SINCE LAST OVERHAUL:.....

OIL BRAND (eg Valvoline):..... OIL SPECIFICATION:-

OIL TYPE (eg Premium Blue E):..... ACEA:..... SAE:..... API:.....

DATE OF LAST OIL CHANGE:.....@ KM'S/HOURS:.....

DATE OF LAST FILTER CHANGE:.....@ KM'S/HOURS:.....

WHO DISCOVERED THIS INCIDENT:..... DATE INCIDENT DISCOVERED:.....

HOW WAS THIS INCIDENT DISCOVERED:.....

WHAT ACTION HAVE YOU TAKEN TO RESOLVE THIS INCIDENT:.....

INCIDENT HISTORY & DESCRIPTION (please detail, if not enough space use separate sheet)

ESTIMATION OF REPAIR COST (Please attach any available copy invoices/work sheets etc.)

MATERIAL COST:..... LABOUR COST:..... OTHERS:.....

WHO WILL CARRY OUT THE REPAIRS (Name & address):.....

HOW MANY HOURS LABOUR ARE REQUIRED TO MAKE THE REPAIRS;.....

CONTACT PERSON AT REPAIRER (tel/fax number):.....

Signature, End User:..... Signature, Cummins Filtration Distributor:..... Date:.....

The issue of this form and/or incident reference number does not constitute any admission of liability on the part of Cummins Filtration. All relevant details must be entered above in order for any financial reimbursement to be considered. Please add a detailed estimate, if applicable, and forward this form when completed with the relevant product through your Cummins Filtration Distributor to Cummins Filtration Service_Engineering. DO NOT cut open the filter/product in question, otherwise Cummins Filtration cannot examine it and will be obliged to reject any financial claim. Where engine/ gearbox/system damage is involved a fluid sample should be returned with the filter (in the case of an air filter claim a lube oil sample is required).